



OPTIONAL EXTENDED PROTECTION PLAN -TERMS

What is the benefit of enrolling in the optional Extended Protection Plan (EPP)?

The EPP extends the non-prorated period of the standard Garrett liner warranty from three (3) years to five (5). Should a liner fail during the non-prorated portion of the standard liner warranty due to the improper sealing of the seams or bead during the manufacturing of any outdoor, in-ground residential liner with a wholesale cost of \$500 or more the EPP offers (depending on the plan you choose) up to \$3,000 in water and/or labor reimbursement - in addition to a new liner (water and/or labor is typically NOT reimbursed under the standard warranty). The same exclusions in our standard warranty will apply.

You can enroll in the EPP at any time during a calendar year by completing the attached enrollment form. Once you enroll, (depending on the plan you choose) the cost of \$50.00 / \$100.00 will be included in the cost for each liner you order with a wholesale cost of \$500.00 or more. Enrollment will automatically renew until you notify us via email (sales@garrettliners.com) that you wish to cancel. Cancellations will be effective immediately. You will not be able to re-enroll until the next calendar year.

What plans are available?

Garrett Liners offers two (2) OPTIONAL Extended Protection Plans (EPP), a **STANDARD** and a **GOLD**.

The **STANDARD** option includes the cost of the replacement liner and UP TO \$1,500 in water/labor.

The **GOLD** option includes the cost of the replacement liner and UP TO \$3,000 in water/labor.

As with any claim, reimbursement is NOT guaranteed.

What is the process for reimbursement?

A with any claim, you (the dealer) must notify Garrett by emailing warranty@garrettliners.com immediately after being contacted by the homeowner with an issue. In the email you must include the serial number of the liner, an overall photo of the pool AND a photo of the area(s) in question. Once received, the information will be reviewed by our warranty team. Please note that water chemistry records **MAY** be requested if applicable. **IF** it is determined that a replacement liner is needed, it will be as a "credit upon inspection" using the same measurements of the original liner. Modifications to the original liner measurement may be subject to additional charges.

Once you receive and install the replacement liner you must return a piece of the original liner (per the instructions you will receive upon filing the claim) for inspection within 45 days. When you return the material, you must also include the paid invoices for water/labor. If, after inspecting the material we determine the issue to be a valid seam separation we will zero out the invoice for the remake liner and issue any applicable credits, as a credit to your Garrett account for use on a future order. All determinations are final and at the sole discretion of Garrett Liners.



**EXTENDED PROTECTION PLAN
ENROLLMENT FORM**

To enroll in the Extended Protection Plan (EPP), please select a plan below.

STANDARD Plan - \$50.00: Includes the cost of the replacement liner and UP TO \$1,500 in water/labor.

GOLD PLAN - \$100.00: includes the cost of the replacement liner and UP TO \$3,000 in water/labor.

By signing this document, I am authorizing Garrett Liners to charge the additional fee indicated above to the cost of every liner I/my Company orders (no retro-active considerations).

By signing this document, I understand the terms of the plan and that as with the regular warranty, reimbursement is not guaranteed and is at the sole discretion of Garrett Liners.

By signing this document, I understand that my enrollment in either of the optional Extended Protection Plan is for one (1) year and will automatically renew unless cancelled per the terms of the plan.

Company Name: _____

Authorized Company Representative (print): _____

Signature: _____ **Date:** _____

SEND COMPLETED FORMS to warranty@garrettlins.com

(Please do not write below this line – OFFICE USE ONLY)

Date Received: _____ **Received By:** _____